



Bryan Steele

U.S. Army Veteran | Network & Systems Engineer | Team Leader

Raleigh, NC | 910-920-5572 | hello@brysteele.com
www.brysteele.com | linkedin.com/in/iambryansteele

◆ PROFESSIONAL SUMMARY

Disciplined and mission-driven Network & Systems Engineer with 10+ years of experience supporting **enterprise and service provider networks**, both hands-on and in **leadership roles**. Proven success in **incident response, network troubleshooting**, and **mentoring peers** in fast-paced environments. Known for **leading teams to be efficient, agile, and prepared for any challenge**, while maintaining high standards of operational excellence. A **U.S. Army veteran** with a tactical mindset, committed to delivering results, **empowering others**, and stepping into roles that strengthen both technical execution and team performance.

◆ CORE COMPETENCIES

- **Network Operations & Troubleshooting**
- **Leadership & Team Management**
- **Incident Management (P1/P2), RCA, Change Control**
- **DNS, DHCP, NAT, TCP/IP**
- **BGP, OSPF, MPLS, RSVP-TE**
- **Linux Systems (RHEL, Ubuntu)**
- **Cisco UCS, Cisco IOS/XE/XR, Juniper, ALU/Nokia, Tellabs**
- **Python (Basic), Shell Script Execution, Ansible (Lab Exposure), HTML/CSS (Personal Projects)**
- **Structured Cabling, MDF/IDF Builds, Fiber/Copper**
- **Splunk, Kibana, SolarWinds, SNMPc, Route Explorer**
- **CLI Tools: arp, tcpdump, nslookup, traceroute, grep**

◆ PROFESSIONAL EXPERIENCE

Verizon – Network Operations Engineer / Team Lead

Cary, NC | June 2021 – Present

- **Served as a team lead** within **Network Operations**, guiding **outage resolution** and supporting **peer development** through **mentorship** and **technical collaboration**.
- Served as the primary escalation point for **P1/P2** outages, resolving issues such as **NNI/trunk** failures. Supporting **IP/MPLS** backbone infrastructure and critical service restoration across **Cisco, Juniper, Tellabs** and **Nokia** platforms.
- **Trained new hires and junior engineers** on **troubleshooting techniques**, **standard operating procedures**, and **network topology awareness**.
- Delivered **hands-on mentorship** and delegated tasks under pressure.
- Utilize tools (CLI/GUI) like **Splunk, Kibana, ping, trace route, nmap, nslookup, SSH, SFTP, grep, arp** for **proactive monitoring, troubleshooting & outage restoration**, and post-event **documentation**.

Acuative – Network Field Engineer

Fayetteville, NC | Nov 2014 – May 2021

- **Installed and maintained** Cisco UCS **servers, routers, switches, and wireless APs** for enterprise networks.
- **Led on-site contractors** to complete structured cabling and hardware installations to spec.
- **Supported telephony systems** (VoIP, PBX, Key Systems) and circuits, ensuring uptime and call quality.
- **Troubleshoot LAN/WAN issues**, hardware faults, and escalations with ISPs.
- **Conducted site surveys and audits** to verify infrastructure health, compliance, and readiness.

Ampcus, Inc – IT Infrastructure Engineer

Fort Bragg, NC | Mar 2014 – Nov 2014

- **Contracted to Verizon Business Solutions** for **IT/DS3 modernization** across U.S. Army Reserve sites nationwide and in U.S. Territories.
- **Performed site surveys**, circuit upgrades, and network planning aligned with **Army Reserve IT Manual** and other **DoD standards**.
- Ensured **compliance with technical regulations**, including **UFC, I3A, NEC, ANSI, TIA, EIA**, and **BICSI**.

Netorian, LLC – Network/Systems Field Engineer

Afghanistan | Mar 2011 – Jul 2013

- **Led deployment of Microwave Line-of-Sight (MLoS) systems** across Afghanistan for **secure tactical communications** and **remote surveillance**.
- **Configured and maintained field network infrastructure**, including **video encoders**, under **austere, mission-critical conditions**.
- **Managed logistics and team readiness**, overseeing **scheduling, transportation**, and **system performance** in **high-pressure environments**.
- **Trained personnel on safety protocols and operational procedures**, supporting **mission continuity** and **team readiness**.
- **Monitored network nodes and enclaves** using tools like **SolarWinds, Orion, Route Explorer**, and **SNMPc** to ensure **uptime** and **operational performance**.

U.S. Army – Network Support & Structured Cabling

Various Locations | 2003 – 2011

- **Led teams of 20+** in the installation and maintenance of telecom systems, including copper and fiber optic infrastructure.
- **Oversaw structured cabling, MDF/IDF construction**, and **equipment deployment** to support reliable field communications.
- **Provided performance counseling, weapons training**, and **team leadership** across tactical and operational environments.
- **Team Leader**: Delivered **guidance, mentorship**, and **support** to personnel during high-tempo missions and base operations.
- **Unit Armorer**: Managed **maintenance, accountability**, and **security** of firearms and sensitive equipment.
- **Led and evaluated team performance**, ensuring operational readiness and standards compliance.
- Trained individuals and teams in firearms safety, weapons handling, and mission preparedness.

CERTIFICATIONS

- **Google Cybersecurity Certificate** (*In Progress*)
- **Linux & Private Cloud on IBM Power** (*In Progress*)
- **CCNA, CCTDC, CCTR&S** (*Valid through 2027*)